

EDR Installation

Revision History

Date	Version	Description
09/04/2021	1.3	Updated contacts
14/12/2020	1.2	Added known issue to install in Mojave and Catalina
05/03/2020	1.1	Revised
02/01/2020	1.0	First version of document



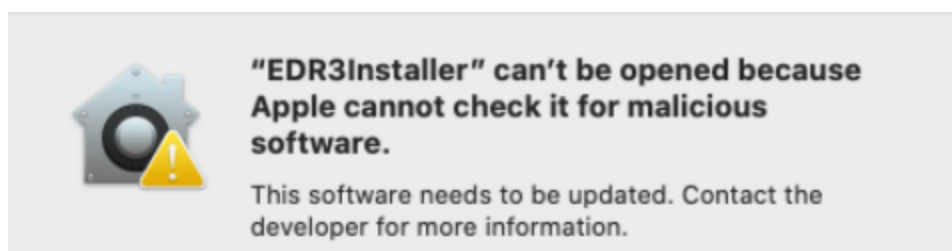
Installation

Download EDR3 software for Windows or for Mac from our [website](#) and launch the installation program once unzipped the folder.

At the end of the software installation, plug the device and wait for the automatic installation of the drivers (it could take a few minutes). Once they are installed, you can use the device just launching EDR and clicking on "Connect".

Known Issues

The installation may fail in recent versions of macOS (from Mojave), in particular a warning windows may pop up with the following message:



We're working to fix this issue in the application notarization, but in the meanwhile you can still install EDR3 and EDA by following the instructions provided by Apple in this [support page](#), in particular at the part shown in the screenshot below:



How to open an app that hasn't been notarized or is from an unidentified developer

Running software that hasn't been signed and notarized may expose your computer and personal information to malware that can harm your Mac or compromise your privacy. If you're certain that an app you want to install is from a trustworthy source and hasn't been tampered with, you can temporarily override your Mac security settings to open it.

In macOS Catalina and macOS Mojave, when an app fails to install because it hasn't been notarized or is from an unidentified developer, it will appear in System Preferences > Security & Privacy, under the General tab. Click Open Anyway to confirm your intent to open or install the app.

